



Strategic Plan 2022-2025

Delivery Plan August- October Update

This report looks to inform the Risk, Audit and Performance Committee of the progress being made on the ACHSCP Delivery Plan (as outlined in the ACHSCP Strategic Plan 2022-2025) between August – October 2022. Some elements of the data included within the Delivery Plan Dashboard have been difficult to obtain for the full Quarter 2 as data is still being verified, however where this applies, this will be updated in due course. The following gives an overview of the work ongoing in each themed area of the Delivery Plan, and will provide some context around its progress and the challenges faced.

Caring Together

Good progress is being made on the Redesign of Adult Social Work, implementation of the recommendations from the Adult Support and Protection Inspection, and development of a Transitions Plan. Work has begun on the Justice Social Work Delivery Plan with initial meetings taking place and responsibilities confirmed. A delivery plan working group to oversee the implementation of the plan is to be established and membership confirmed with the first meeting taking place in November.

The Strategic Review of Social Care pathways programme is ongoing with the establishment of the project team and a wider multi agency project board being set up. An initial workshop has been held that has helped to determine the areas of focus for the implementation plan. The project board met for the first time at the end of September with the terms of reference for the group being discussed and confirmed. A cross sector, 'lower-level' care workshop is being planned towards the end of the year and the project group are looking at the specific areas to be covered at the workshop. An initial draft of the implementation plan is to be taken to the Senior Leadership team for approval in November.

A review of locality planning arrangements has begun which includes proposals to develop the Locality Empowerment Groups (LEGs) and to streamline and prioritise community ideas which will aid delivery of the Locality Plans. A survey around LEG membership has been completed and an action plan is being devised focusing on how engagement can be strengthened. Recruitment to the post of Engagement Officer is nearing completion which will provide resource to roll out Public Engagement training



across the partnership. The first test of change of a Priority Intervention Hub has gone live within the 'Get Active Northfield' facility.

Work is ongoing to reallocate space at Carden Medical Practice and the timescale for services to move into the building is due to be confirmed by the Senior Leadership Team before the end of November 2022.

Meetings have been held with GP practices with regards to the GP Practice Sustainability project with a City wide event held on 6th September. A report is being submitted to the November Clinical Care and Governance Committee presenting its findings.

The Primary Care Improvement Plan Annual Funding Letter was received in August 2022. Whilst it confirmed a recurring annual budget and associated uplifts for pay-awards on an ongoing basis, it also stated that "*any locally held reserves should be invested in the implementation of PCIPs in 2022-23 before further funding is requested*". This essentially means that the £4.2 million underspend held by ACHSCP is no longer available, as it has been assumed into the 22-23 funding.

The Carers Strategy is currently in draft and is being presented to the JJB in October. It focuses on four main strategic priorities; identifying as a carer and the first steps to support, accessing advice and support, supporting future planning, decision making and wider carer involvement and community support and services for carers. If the draft plan is approved, it will go out for public consultation from 12th October to 12th November.

Keeping People Safe at Home

Project Initiation Documents for the Strategic Review of Neuro Rehabilitation are in place. Project Group set up, first meeting taking place 29/9. Comms Plan and engagement events in place.

H@H is currently experiencing a high absence rate in medical and ANP staffing. An SBAR was submitted to SLT to reduce bed capacity from 25 to 15 frailty beds until early October. As of 3rd October, beds capacity has increased to 20. There is a risk that the ongoing impact of staffing levels will have a significant effect on the expansion of the service to 45 beds for Winter 2022. Recruitment for all vacancies to support the 45 beds is continuing to ensure staff are in post for winter. Alternative models of delivering care with reduced consultant input are also being trialled during the reduced bed capacity period. (H@H) have been identified as one of the 4 priorities for the System Wide Critical



Response as a result is creating ramped up performance trajectories and an action plan to be delivered by 04.11.2022.

A series of urgent reviews are being undertaken within the Frailty Pathway in order to identify mitigations against current pressures. The Frailty Pathway oversight group will consider a new programme plan, focusing on the key objectives for the upcoming winter, with the recommendation to pause the previous programme plan until the Spring. This will focus on building community capacity, increasing efficiencies for the Geriatrician team, and developing the access to rapid assessment (also a priority in the System Wide Critical Response work)

The Bed Based Review has commenced but will not be delivered within the original target date. The aim of the review is to inform future planning beyond the winter period so the delay will not unduly impact.

Preventing Ill Health

The Alcohol and Drug partnership meet regularly to monitor the progress of initiatives to reduce the use of alcohol and drugs. Dashboard produced and monitored weekly.

The focus of the Immunisation Blueprint is currently on delivering Covid and Flu vaccinations over the autumn/winter period. As all NHSG and HSCP services are operating normally, and we are no longer in emergency contingency arrangements there is not the same pool of staff to deliver the programme as during the mass vaccination response. Successful delivery of the programme will depend on the uptake of shifts meeting demand.

In terms of Active Lives, a number of initiatives continue. These include facilitating connections between sport providers, OT and other health and social care staff for Specialist Referrals for long term conditions; promotion of the Community Physical Activity Plan - a kickstart/entry level opportunity to re-join or re-start any physical activity ambitions for older adults; the Physical Activity Academy – plans to pilot upskilling of BAC staff in Sheltered Housing in Strength and Balance exercises and delivery; linking with ‘Ashgrove Connects’ to discuss opportunities for active travel health behaviour change opportunities within project; and working in partnership with Sport Aberdeen delivering classes using Physical Activity packs with older people.

NHSG have purchased licenses to issue the Smoking Cessation App to groups. Following a successful pilot resources are being updated in relation to reduction in second hand smoke. ASH Scotland resources have been shared with the Youth Network



to train staff in tobacco awareness. In partnership with ACC Trading Standards, promotional posters were shared on bus stops to increase public awareness of free phone numbers to encourage reporting of proxy and counterfeit tobacco sales.

Stay Well Stay Connected (SWSC) in September launched the 'Stand up to Falls 2022' in partnership with Bon Accord Care & Sport Aberdeen. The month-long campaign brings together a range of activities and exercises for older adults to reduce the likelihood of falls this winter and beyond. SWSC in partnership with Aberdeen Football Club Community Trust secured a box at Pittodrie so that adults with dementia can have a relaxed match day experience. In addition, sensory kits were provided to individuals to help reduce any anxiety. The experience was enjoyed by all with one gentleman taking his first trip out since March 2020.

Achieving Health Fulfilling Lives

In relation to Net Zero Emissions Target, engagement work with key stakeholders including across Aberdeenshire and Moray teams has continued. The project lead joined the Sustainable City Meeting Group to ensure linkages to the LOIP and Climate related improvement projects. An Oversight Group has been established and meet on 30 Sep 2022, with a full report going to IJB on 29 Nov 2022

The Complex Care Market Position Statement has been developed and is being brought to IJB in October. It is designed to supply detail to providers of support and accommodation on the needs of this group.

The Mental Health and Learning Disabilities Programme has established a range of workstreams including a recently formed Psychological Therapies Improvement Board. Scoping is progressing on the model of delivery for Learning Disability Annual Health Checks with indications that the roll out timeline will be adjusted as necessary funding allocations have not been made to date.

Making Every Opportunity Count (MEOC) training has been reviewed and updated. There has been co-delivery of MEOC by the Lifelong Learning Librarian and a Health Improvement Officer to approximately 50 new ACC Library staff who are awaiting training with confirmation of date still to be confirmed. Delivery of MEOC is being explored with the neighbourhood Health Improvement Officers. The top 20 Services referred to by Aberdeen Links Service (Social Prescribing) have been identified. Eight Services will be targeted during August to become a 'Click to be Contacted' service on Scotland's Service



Directory. This will allow referrals to be made via the Scotland's Service Directory to the delivery organisation. If these services are signed up as 'Click to be Contacted', a MEOC interactive referral from will be tested with specific organisations.

Strategic Enablers

ACHSCP Workforce Plan. In April this year, after publishing the National Workforce Strategy for Health & Social Care, the Scottish Government issued a workforce plan guidance letter to all Health & Social Care Partnerships (HSCPs). Three key deadlines were set;

- 31 July 2022 – draft plan compiled and submitted to the Scottish Government Programme Office for HSCP workforce plans
- 31 August 2022 – feedback expected from the Programme Office for consideration
- 31 October 2022 – final workforce plan published on ACHSCP website.

A short life working group was established comprising of leads from the various staffing groups across ACHSCP and supported by the Transformation Programme Manager for Strategy to develop the ACHSCP Workforce Plan. This group initially met every 3 weeks and then weekly in the lead up to the end of July 2022 when the initial draft workforce plan was submitted to the Programme Office. The draft workforce plan is aligned with the ACHSCP Strategic Plan 2022-2025 and focuses on the three essential cost elements: recruitment and retention, mental health and wellbeing, and growth and opportunities. A wider workforce consultation is underway to obtain feedback on the draft plan which will be considered alongside feedback from the Programme Office when received. The final version will be presented to IJB on 29 November 2022.

The Commissioning Development Workplan is being developed with the Aberdeen City Health and Social Care Partnerships Commissioning Lead. The Commissioning Contracts workplan is also in development and is being reviewed by the Strategic Commissioning Project Board. The evaluation of the Rubislaw Park End of Life Care beds has been submitted to October IJB, with the intention that a business case will be developed to be presented at November IJB.

[AGILE](#) has been refreshed and relaunched and looks to assist people in navigating their way through what's available in Aberdeen to support independent living and this will include supporting the new Care Coordinator Tech role so we can embed digital solutions and signposting as a way to assist with early intervention.